

LUMINA INSPIRATIONS

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Retail Terms and Policies:

Payment Method: We accept MasterCard, Visa, American Express and Discover cards, money orders, cashier's check or PayPal payments. Your credit card will be charged upon the shipment of goods. Make money order or cashier's check payment to Lumina Inspirations.

Returned Check Fee: \$25.

Shipping and Handling: In stock orders will be shipped within 2 to 3 business days. Our standard shipping takes up to 5 business days and we may use a variety of carriers. Extra shipping charges will be added for expedited shipment. Buyer will pay for all shipping charges. We are required to collect sales tax in the State of Texas.

Shipment Problems: If you find any problems with your order, please contact us within 48 business hours of receiving the products. No claims after 48 hours of receipt will be accepted. For all claims of breakage, loss or damage during shipment, please retain packaging materials so we can file claims with the carrier and ship you a replacement or give you a refund.

Returns: Returns are accepted within 30 days of purchase. All goods returned must be new, unused and repacked suitably for transport. Returns of special order items that are not defective will be charged a 20% restocking fee. All returns must be shipped at buyer's cost. No returns on sale and discounted products. Shipping and delivery costs are non-refundable. **Return Address:** By US Postal Service, Lumina Inspirations, PO Box 190722, Dallas, TX 75219-0722. By UPS/FedEx, Lumina Inspirations, 6060 N. Central Expressway, Suite 560, Dallas, TX 75206.